

CAC Meeting: 22 March 2023



Central Area Council

Central, Dodworth, Kingstone, Stairfoot, Worsbrough

Performance Management Report

Quarter Three: October - December 2022

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2022 - 2023



Reduction in loneliness and isolation in adults & older people



Improvement in the emotional resilience & wellbeing of children and young people



Creating a cleaner & greener environment in partnership with local people



Supporting Vulnerable People

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion and integration

Social value

Healthy and active lifestyles

Contributing to the following Corporate Priorities and Outcomes:

Barnsley - the place of possibilities

Healthy Barnsley	Learning Barnsley	Growing Barnsley	Sustainable Barnsley
People are safe and feel safe	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities	People live in great places, are recycling more and wasting less, feel connected and valued in their community.
People live independently with good physical and mental health for as long as possible	Children and young people achieve the best outcomes through improved educational achievement and attainment	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	Our heritage and green spaces are promoted for all people to enjoy
We have reduced inequalities in health and income across the borough	People have access to early help and support	People are supported to have safe, warm sustainable homes	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

Enabling Barnsley

We are a modern, inclusive, efficient, productive and high-performing council

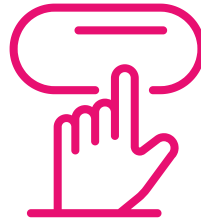
Contractual Overview

Providers appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Central Area Council.

Service	Priority	Provider	Contract Value (this year)	Contract Dates	Grant / Commission
Advice Drop In			£30,900.00	July 2019 - June 2021 (extended to March '23)	Central Wellbeing Fund
My Community, My Life			£39,936.76	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Thriving Communities			£39,432.57	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Reds Connects			£14,601.48	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Unity Project			£140,330.00	1 April 2020 - 31 March 2023	Central Area Council Commissioned
Detached Youth Work			£9,7000.50	1 July 2022 - 30 June 2024	Youth Work Fund
Street Smart			£39,000.00	1 July 2022 - 30 June 2024	Youth Work Fund
Clean and Green			£110,000.00	1 April 2022 - 31 March 2025	Central Area Council Commissioned
Targeted Household Fly - tipping Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Private Rented Housing Support Service			£35,000.00	1 April 2022 - 31 March 2025	Commissioned
Welfare Rights and Legal Advice Service			£30,000.00	January 2021 extended to March 2023	Financial Resilience Grant Fund
Uplift Project			£7,500.00	1 October 2022 - 3 September 2024	Central Wellbeing Fund

OVERVIEW OF PERFORMANCE

Contract meetings were held for all Central Area Council commissioned services and grant contract providers this quarter. This report is a summary of delivery including key figures in Quarter Three.



Full reports and data for all contracts are available from the area team. The "request" icon signifies more detail on case studies is available.





CREATIVE RECOVERY UPLIFT PROJECT

CENTRAL WELLBEING FUND



The Uplift project "Growing Creativity" launched on October 1 2022. The project mobilisation has started in earnest and includes recruitment, conversations with the Arts Council evaluator and area team as well as linking with all local stakeholders.



Creative Recovery are looking forward to attending the area council on 22 March 2023 to give more information about the first areas of focus and future plans.





DIAL ADVICE SERVICE

CENTRAL WELLBEING FUND



£540,749

Unclaimed Benefits Generated since July 2022

£35

Generated for the local economy for every £1 invested by CAC

149

Residents attended advice sessions this quarter

94%

Reported reduction in anxiety & improved wellbeing

94%

Reported feeling more confident & having an improved outlook

112

Volunteer Hours

By Ward	Jul-Sep 2022	Oct-Dec 2022
Central	74	88
Dodworth	44	54
Kingstone	71	77
Stairfoot	69	79
Worsbrough	91	118

The DIAL drop in service primarily targets residents with long term health conditions, out of work residents, carers and families who all have been affected by COVID- 19, welfare benefit changes to eligibility criteria and processes.

This quarter, **12%** of the residents interacted with this quarter received outgoing referrals relating to "**5 ways to wellbeing**". **267** central residents accessed the telephone advice. *This telephone service is offered borough wide but is not funded by this grant.* A slight majority of the clients interacted with this quarter were female i.e. 212 vs. 204 male but data shows a definite increase in male clients who have generally been much lower than female clients



CITIZENS ADVICE BARNLSLEY

FINANCIAL RESILIENCE GRANT FUND



305

Client contacts this quarter

£15,945

Worth of debt managed this quarter

£22,496

Worth of benefits claimed this quarter

£3

Return on investment for every pound spent this quarter

1971

Client contacts since the start of the project

£397,370

Worth of benefits claimed since the start of the project

£228,634

Worth of debt managed since the start of the project

By Ward	Jul-Sep 2022	Oct-Dec 2022
Central	68	111
Dodworth	36	36
Kingstone	64	45
Stairfoot	32	71
Worsbrough	39	42

This service is free, confidential, independent and impartial. Advisers listen to the problem, explain all the options available to the client (our residents) and, where appropriate, support them with the course of action they decide to take. The advice service provides advice to clients on claiming benefits and managing debt.

The **top 3** enquiries this quarter (Oct-Dec 22) were, **Benefits, Debt, Utilities and Communications**. However, there were still high levels of enquiries relating to Housing, Relationships, Employment, Charitable Support & Foodbanks, Legal, Health & Community Care and Immigration

In the light of the cost-of-living crisis the service has begun to see a rise in clients resulting in Warm referrals to the energy adviser when required same applies to advice line



REDS CONNECT

SOCIAL ISOLATION CHALLENGE FUND



Reds Connect creates opportunities for local people in the Central Area to engage, participate and connect. It helps to address social isolation and loneliness, engender new relationships and enable local people to get (and stay) active.

42

Football / Walking Football Attendees per session



The service delivers four day-time sessions per week, Sporting Memories, Walking Football, Walking Group and Exercise Sessions. All programmes consist of regular consultation with participants to ensure their needs are being met, with opportunities for them to feedback and provide recommendations.

48

Exercise Class Attendees per session



Reds Connects receive regular referrals from the **Social Prescribing** team and **Health and Wellbeing Coaches** and continues working in partnership with **Barneslai Homes**, **BIADS**, and with the **Game Changer** programme. A Council Wellbeing event held at the Metrodome in December will likely lead to a number of referrals.

16

Walking Group Attendees per session



This quarter the walking football group travelled to Doncaster to have the return fixture against Doncaster Dynamos which had a fantastic turnout

22

Sporting Memories Attendees per session



60

Volunteering Hours across activities this quarter





AGE UK

MY COMMUNITY, MY LIFE PROJECT

SOCIAL ISOLATION CHALLENGE FUND



917

Volunteering Hours

£12,562.90

Cashable value of those volunteering hours

219

Socially isolated older people on personalised plans

60

Adults with mental health difficulties supported

There are weekly group activities in all wards across the central area. In Worsbrough, Coffee & Conversation and Maltas Court; in Stairfoot, Lavender Court, Kates Sandwich Bar and Friday Coffee Club; in Kingstone, Shaw Lane Bowls Group; in Dodworth (Young at Hearts) and in Central, Coffee & Companions.

The first element of this service addresses individual social isolation through 1:1 intervention with the Social Inclusion Team. 66 people in the Central area were supported in this way this quarter. In addition, 34 service users received Information and Advice from the I&A Officer

By Ward	1:1 Intervention	I&A
Central	19	6
Dodworth	13	8
Kingstone	10	2
Stairfoot	15	9
Worsbrough	9	7
TOTAL	66	34

The second element is the development of new group activities and support for existing groups.

This quarter the Social Inclusion Officers maintained regular contact with agencies providing great support for the service users, Partners include South Yorkshire Fire & Rescue, Neighbourhood Watch, Safer Communities Team, HealthWatch, Public Health, Multi Agency Migrant drop in, Berneslai Homes, Barnsley Museums, Barnsley Archives, Barnsley Football Club, Social prescribing and various private housing associations



R B MIND

THRIVING COMMUNITIES

SOCIAL ISOLATION CHALLENGE FUND



The Thriving Communities Project aims to develop community initiatives across identified area boroughs enabling diverse, marginalised, and isolated communities to come together to learn, collaborate and create networks of support. They work with hard-to-reach individuals who self-identify as feeling isolated and lonely.

23

New Referrals into project

99

Volunteers Hours

71

One-to-One Sessions Delivered

77

Group attendance

£990

Added Value (incl. cash and resource donations)

52

Socially isolated people supported

Group Attendance

The Ladies group meet in the community weekly at Worsbrough and Kendray Family Centre.



The men's group also moved out into the community but experienced some challenges with room availability which has had an impact on attendance. The group will be moved back centrally to the Mind office until February. Chill and Chat at Worsbrough Dale Pavilion, and the Eco Gym community initiative at the Recovery College will restart in February in milder weather conditions.

The Isolation Workshop was delivered to volunteers with information that helps them understand loneliness and isolation

Partnership working

R&B Mind are continue to work in Partnership with The Recovery College, Oakwell Training, Working Win, Endorphins, Social Prescribers and Family Centres. They continue to promote the service through the Central Area Calendar.



TWIGGS CLEAN & GREEN

CAC COMMISSIONED SERVICE

TWIGGS
Grounds Maintenance LTD



53

New volunteers engaged

210

Volunteers engaged

36

Interventions with established groups

581

Volunteer hours undertaken

47

Provider led social action interventions/added value

5

New/Emerging community groups supported

56

Volunteering opportunities taken up



Twiggs Grounds Maintenance are commissioned by CAC to deliver a Clean and Green Service in partnership with local residents, community groups and businesses, working both proactively and reactively across the area. The table is the number of activities by Ward this quarter

Activities By Ward This Quarter	
Central	31
Dodworth	24
Kingstone	12
Stairfoot	14
Worsbrough	18



BMBC SLA:

PRIVATE RENTAL HOUSING SUPPORT SERVICE (HCO) TARGETTED HOUSEHOLD FLYTIPPING SERVICE (CSO)

CAC COMMISSIONED SERVICE

149

Proactive "Pin on the map" jobs

17

Side waste investigations

60

Fly tipping and duty of care cases dealt with

52

Written warning letters issued to individuals

632

Visual inspections taken place (Properties)

17

Visual inspections taken place (Streets)

27

Different households contacted/ visited where problem identified.

5

Vulnerable households identified

3

Formal notices to private landlords



The Housing and Cohesion Officer, HCO, advises and supports tenants living in privately rented properties on a range of issues such as debt issues and waste management.

HCO figures this quarter show more streets visited and more residents interacted with. Support was given to residents in various circumstances. There is on going work on a property inspected in Q2 were there had been complete relationship breakdown between the landlord and the tenant. Work to improve property damage involving a multi agency approach with Social Services, HSE England and SYFR



The Community Safety Officer, CSO, handles jobs including side waste, waste in alleyways and fly-tipping/duty of care jobs. The service also gives advice to landlords, letting agents and tenants/residents. Proactive patrols sometimes recover evidence that links fly tipping to a property therefore a CPW can be issued





YMCA UNITY PROJECT

CAC COMMISSIONED SERVICE



YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

7

Holiday Provision
Sessions Delivered

92

Term Time Sessions
Delivered

1289

Total attendances

3

Peer Support Sessions

39

New Attendees this
quarter

728

Volunteering Hours

YMCA Barnsley deliver a programme of youth work for children and young people aged 8-14 years within the Central Area focussing on building emotional resilience and developing the skills and tools to encourage, maintain positive emotional health, wellbeing, and support, and prepare them for life's transitions.

Highlights from this quarter include:

- Twilight and evening youth work sessions at YMCA Barnsley, Kendray and Worsbrough Family Centre and Dodworth St Johns Church
- Primary after school programmes in The Forest Academy, Queens Road, Ward Green, Keresforth, & Joseph Lock Primary schools.
- Secondary School (Horizon Community College) ACE (Arts, Crafts & Enterprise) After School Club and Barnsley Academy, After School Club.
- October Half Term Holiday Provision
- New members – Peer Support Training
- Youth Board
- Consultation – 'Impact of housing insecurity on Children's Health and Wellbeing'
- HOMEfest Birthday celebration
- Christmas Roller-Skating Party
- Barnsley Care Leavers Christmas Dinner – Volunteer 'Wrapathon'





YMCA DETACHED YOUTH WORK

YOUTH WORK FUND



10

Term Time Sessions
Delivered

YMCA Barnsley also deliver (in addition to the Unity Project) a detached programme of youth work for young people aged 13+ years in **Dodworth and Gilroyd** focussed on the development of social and life skills and strengthening emotional resilience, in preparation for a happy, healthy and independent adulthood

56

Attendances

Despite the challenge of Street based provision through darker colder months, many of the young people engaged through Q2 summer provision have maintained contact and a mixed gender smaller group have participated in the indoor programme of project planning, seasonal activities and a Christmas craft event at the Polyfox centre.

87

Youth Work
Opportunities

The team have also maintained a regular presence around reported hotspots for ASB and as anticipated with the winter weather they have not witnessed or had reports from residents of any behaviour that might raise concern.

6

New attendees

28

Volunteering Hours





THE YOUTH ASSOCIATION STREETSMART

YOUTH WORK FUND

THE YOUTH ASSOCIATION
growing yorkshire's future

treetSmart is a scheme that improves skills, attitudes, and prospects by taking training and certification to street level. The project involves delivering street-based workshops, supplemented by sports, social action, and other initiatives. Youth workers deliver specific StreetSmart topics relevant to the needs of young people across the wards.

26

Different young people attended 3+ sessions

14

Young people participated in mental health workshops

42

Young people taking part in StreetSafe sessions

53

Sessions delivered

176

Young people engaged



This quarter **StreetSmart workshops** addressed topics such as CCE, ASB, stop and search rights, as well as drugs and alcohol awareness. Overall exploring the risk and consequence of participating in criminal activity and realities of prison.



Young men and women across the wards also participated in regular sports and physical activity; including basketball, football, and boxercise. These sessions help their mental health and help tackle their anger issues and ability to manage their emotions.



**Our Council Plan
BARNLEY 2030**

COMMISSIONS

Unity Project
YMCA

Targeted
Household Fly
Tipping Service

Private Rented
Housing
Support

Twiggs Clean
and Green

COMMISSIONS		Unity Project YMCA	Targeted Household Fly Tipping Service	Private Rented Housing Support	Twiggs Clean and Green
Healthy Barnsley	People are safe and feel safe	✓	✓	✓	✓
	People live independently with good physical and mental health for as long as possible	✓	✓	✓	✓
	We have reduced inequalities in health and income across the borough	✓	✓	✓	
Growing Barnsley	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities				✓
	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	✓			✓
	People are supported to have safe, warm sustainable homes		✓	✓	
Learning Barnsley	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	✓			✓
	Children and young people achieve the best outcomes through improved educational achievement and attainment	✓			✓
	People have access to early help and support	✓	✓	✓	✓
Sustainable Barnsley	People live in great places, are recycling more and wasting less, feel connected and valued in their community.	✓	✓	✓	✓
	Our heritage and green spaces are promoted for all people to enjoy				✓
	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking				

**Our Council Plan
2021 -2024
GRANTS**

DIAL

Youth
Association
StreetSmart

AGE UK

REDS in the
COMMUNITY

Citizens
Advice
Barnsley

MIND

YMCA
Detached
Youth Work

**Healthy
Barnsley**

People are safe and feel safe



People live independently with good physical and mental health for as long as possible



We have reduced inequalities in health and income across the borough



**Growing
Barnsley**

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities

People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture



People are supported to have safe, warm sustainable homes



**Learning
Barnsley**

People have the opportunities for lifelong learning and developing new skills including access to apprenticeships



Children and young people achieve the best outcomes through improved educational achievement and attainment



People have access to early help and support



**Sustainable
Barnsley**

People live in great places, are recycling more and wasting less, feel connected and valued in their community.



Our heritage and green spaces are promoted for all people to enjoy

Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking